



# ROYAL GIFTS



Make every cruise a special occasion and enhance your clients' vacation with your own personal touch. Our newly designed Royal Gifts website has a Shopping Cart, a Wish List, and lots more flexibility — you now have up to 48 hours before the end of their cruise to select and send gifts. Plus, as a valued Travel Partner you'll save up to 20% on most purchases\*.

- 20% off Royal Gifts (excluding flowers, onboard credits, and gift certificates)
- Larger selection of premium wines - all eligible for the 20% discount.
- Purchase gifts for onboard delivery, up to 48 hours before your clients leave the ship
- New features — Shopping Cart and Wish List

**Log in to [CruisingPower.com](http://CruisingPower.com) to experience the new Royal Gifts today!**



\*Excludes flowers, onboard credit and gift certificates. House wine price and selection are subject to change. Features vary by ship. ©2015 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 15046090 • 11/7/2015

# FREQUENTLY ASKED QUESTIONS

## 1. What are the key benefits of the enhanced order site?

The key benefits of the enhanced Royal Gift site include:

- 20% off Royal Gifts –including the new, broader wine selection. (20% off excludes flowers, onboard credits and gift certificates).
- Ability to purchase gifts for onboard delivery, up to 48 hours before your clients leave the ship.
- New shopping cart for online ordering.
- Wish list feature.

## 2. Can I still access the site through CruisingPower.com? If so, is additional information needed to place an order for my clients?

Yes, you can still access the new Royal Gift site through CruisingPower.com.

1. Log in to CruisingPower.com with your username and password.
2. Go to BOOKING TOOLS, and then select the last option, PURCHASE GIFTS and ROYAL CARIBBEAN INT'L.
3. Select Royal Gifts Aboard.
4. Enter your client's individual ID number and start enhancing their vacation with a Royal Gift.

## 3. Have the Royal gift options changed?

The Royal Gift wine options have changed. We now have a wider, more premium wine selection.

## 4. Is a house wine bottle price option available and can my client upgrade onboard?

Effective December 1st, 2015, a \$20 dollar wine bottle option will be available to order through the new Royal Gifts site (only if accessed through Cruising Power). Please note that the house wine option is not available for upgrade onboard.

## 5. Do I need a coupon code for the 20% travel partner discount?

How will this be assessed to the purchase? Travel Partners do not need a coupon code. They are recognized when they access through Cruising Power and the discount is automatically applied to all eligible items at the time of check out.

## 6. When will the 20% travel partner discount be assessed to the purchase?

The 20% discount will be automatically applied to all eligible items at the time of check out.

## 7. In what currency will the prices and cost be reflected?

Royal Gift selections must be purchased in the same currency as the affiliated reservation. If the current is changed from what is passed from the booking, at the time you provide the guest names on the checkout page, the system will re-validate and the currency will automatically be changed back to the correct currency for the reservation. You will receive the message "Your Cart has been updated to match the currency of the booking".

